

AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE

PRICE LIST

Toshiba America Information Systems
Telecommunication Systems Division
9740 Irvine Blvd
Irvine, CA 92618-1697
(949) 583-3700
<http://www.telecom.toshiba.com>



**AUTHORIZED FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

Digital Business Telephone Systems, VoIP, In-building cellular Telephone, Communication
Servers, IVR, & Voice Messaging Systems

Special Item No. 132-8 Purchase of Equipment
Special Item No. 132-12 Maintenance, Repair Service and Repair Parts/Spare Parts

Note: All non-professional labor categories must be incidental to and used solely to support
hardware, software and/or professional services, and cannot be purchased separately.

SIN 132-8 PURCHASE OF EQUIPMENT

FSC Class 7042 - MINI AND MICRO COMPUTER CONTROL DEVICES

Microcomputer Control Devices
Telephone Answering and Voice Messaging Systems

FSC Class 5805 - TELEPHONE AND TELEGRAPH EQUIPMENT

Telephone Equipment
Audio and Video Teleconferencing Equipment
- Installation (FPDS Code N070) for Equipment Offered
- Deinstallation (FPDS N070)
- Reinstallation (FPDS N070)

NOTE: Installation must be incidental to, in conjunction with and in direct support of the products sold under SIN 132-8 of this contract and cannot be purchased separately. If the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply. In applying the Davis-Bacon Act, ordering activities are required to incorporate wage rate determinations into orders, as applicable.

SIN 132-12 - MAINTENANCE OF EQUIPMENT, REPAIR SERVICE, AND REPAIR PARTS/SPARE PARTS (FPDS Code J070 - Maintenance and Repair Service)(Repair Parts/Spare Parts - See FSC Class for basic equipment)

- Repair Parts/Spare Parts
- Third Party Maintenance

Toshiba America Information Systems, Inc
Telecommunication Systems Division – Telecommunication Products
9740 Irvine Blvd , Irvine, CA 92618
949-583-3700
www.telecom.toshiba.com

Contract Number: GS-35F-0252T
Period Covered by Contract: January 31, 2007 thru January 30, 2012
General Services Administration
Federal Supply Service

Pricelist current through Modification 2 , dated November 16, 2007

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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Product Index listed alpha numerically by part number.

The products listed in this price list have not been confirmed as Energy Star compliant.

**INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. Geographic Scope of Contract:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offeror's are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. Contractor's Ordering Address and Payment Information:

Ordering:

**Toshiba America Information Systems, Inc
Sales & Marketing
Telecommunication Systems Div
9740 Irvine Blvd
Irvine, CA 92618-1697**

Payment:

**Toshiba America Information Systems, Inc
PO Box 99429
Chicago, IL 60696-9429
949-583-3700
Fax 949-583-3327**

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance: 949-583-3700, Fax 949-583-3327

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. Statistical Data for Government Ordering Office Completion of Standard Form 279:

Block 9: G. Order/Modification Under Federal Schedule
Block 16: Data Universal Numbering System (DUNS) Number: **123948940**
Block 30: Type of Contractor - **C. Large Business**
Block 31: Woman-Owned Small Business - **NO**
Block 36: Contractor's Taxpayer Identification Number (TIN): **330338017**

4a. CAGE Code: **1MGJ5**

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB Destination

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-8	30 Days
132-12	15 Days

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. Discounts: Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: 2% - 20 Days
- b. Quantity - None
- c. Dollar Volume – Additional 5% for \$200,000 & greater single product order.
- d. Government Educational Institutions - Government Educational Institutions are offered the same discounts as all other Government customers.
- e. Other - None

8. Trade Agreements Act of 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. Statement Concerning Availability of Export Packing: Export packing is available on Schedule products when required. Cost is open market.

10. Small Requirements: The minimum dollar value of orders to be issued is \$50.00.

11. Maximum Order (All dollar amounts are exclusive of any discount for prompt payment.)

a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

- Special Item Number 132-3 - Leasing of Product
- Special Item Number 132-4 – Daily / Short Term Rental
- Special Item Number 132-8 - Purchase of Equipment
- Special Item Number 132-12 – Maintenance of Equipment, Repair Service, and Repair Parts/Spare Parts
- Special Item Number 132-32 - Term Software Licenses
- Special Item Number 132-33 - Perpetual Software Licenses
- Special Item Number 132-34 – Maintenance of Software
- Special Item Number 132-51 - Information Technology (IT) Professional Services
- Special Item Number 132-52 - Electronic Commerce (EC) Services
- Special Item Number 132-53 – Wireless Services
- Special Item Number 132-60 – Authentication Products and Services

b. The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000:

- Special Item Number 132-50 - Training Courses

c. Maximum Order value for the following SINs is \$1,000,000:

- SIN 132-60 Access Certificates for Electronic Services (ACES) Program
- SIN 132-61 Public Key Infrastructure (PKI) Shared Service Provider (SSP) Program
- SIN 132-62 HSPD-12 Product & Service Components

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS

PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical

Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;

(3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and

(4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

(1) Time of delivery/installation quotations for individual orders;

(2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Overseas services are outside the scope of this contract.

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing

supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:
<http://telecom.toshiba.com>

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE-WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offeror's are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT
(SPECIAL ITEM NUMBER 132-8)**

1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

The products sold through this contract are not self-installable. **Manufacturer Technical Certification is required for configuration, programming and installation of these proprietary products.**

a. INSTALLATION. When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule: **End-User training is included in the fixed system installation price as indicated in our pricelist.**

Installation / De-Installation & Reinstallation is only provided by an Authorized Toshiba Telecommunications Distributor in good standing and holds a current certification of technical training by the manufacturer.

b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

c. OPERATING AND MAINTENANCE MANUALS. The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post-acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

Toshiba America Information Systems, Inc. ("TAIS") warrants that this telephone equipment (except for fuses, lamps and other consumables) will, upon delivery by TAIS or an authorized TAIS dealer to a retail customer in new condition, be free from defects in material and workmanship for twelve (12) months.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows: **Subsequent to the local installing distributor attempting to resolve the issue, Toshiba Digital Solutions Division, Government Accounts, 9740 Irvine Blvd, Irvine, CA 92618-1697**

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

**TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE, REPAIR
SERVICE AND REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT (AFTER EXPIRATION OF GUARANTEE/WARRANTY
PROVISIONS AND/OR WHEN REQUIRED SERVICE IS NOT COVERED
BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED EQUIPMENT
(SPECIAL ITEM NUMBER 132-12)**

1. SERVICE AREAS

a. The maintenance and repair service rates listed herein are applicable to any ordering activity location within a **75** mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be stated in paragraphs 8.d and 9.d of this Special Item Number 132-12.

b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:

At the local Authorized Installing/Serviceing Dealers repair shop, or if further assistance is required;

Toshiba America Digital Solutions Division, 9740 Irvine Blvd, Irvine, CA 92618

2. MAINTENANCE ORDER

a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.

b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.

c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.

d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.

e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for

continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS

a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.

b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

4. LOSS OR DAMAGE

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

5. SCOPE

a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.

b. Equipment placed under maintenance service shall be in good operating condition.

(1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.

(2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.

(3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.

b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.

7. RESPONSIBILITIES OF THE CONTRACTOR

For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.

8. MAINTENANCE RATE PROVISIONS

a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

b. REGULAR HOURS

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.

c. AFTER HOURS

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.

d. TRAVEL AND TRANSPORTATION

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be:

e. QUANTITY DISCOUNTS

Quantity discounts from listed maintenance service rates for multiple equipment owned and/or leased by a ordering activity are indicated below:

Quantity Range	Discounts
_____ Units	__ none _____ %
_____ Units	__ none _____ %
_____ Units	__ none _____ %

9. REPAIR SERVICE RATE PROVISIONS

a. CHARGES. Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.

b. MULTIPLE MACHINES. When repairs are ordered by a ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

c. TRAVEL OR TRANSPORTATION

(1) AT THE CONTRACTOR'S SHOP

(a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.

(b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

(2) AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering

activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

(3) AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)

(a) The repair service rates listed for subparagraph (2) above apply, except that a travel charge of **44.5 cents per mile** for repairmen will apply to the round-trip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.

(b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

d. LABOR RATES

(1) REGULAR HOURS

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) AFTER HOURS

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

(3) SUNDAYS AND HOLIDAYS

When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.

REPAIR SERVICE RATES

LOCATION	MINIMUM CHARGE*	REGULAR HOURS PER HOUR**	AFTER HOURS PER HOUR**	SUNDAYS & HOLIDAYS PER HOUR
CONTRACTOR'S SHOP	___\$125.00___	___\$125.00___	___\$187.50___	___\$187.50___
ORDERING ACTIVITY LOCATION (WITHIN ESTABLISHED SERVICE AREAS)	___\$187.50___	___\$125.00___	___\$187.50___	___\$187.50___
ORDERING ACTIVITY LOCATION (OUTSIDE ESTABLISHED SERVICE AREAS)	___\$187.50___	___\$125.00___	___\$187.50___	___\$187.50___

*MINIMUM CHARGES INCLUDE 1.5 FULL HOURS ON THE JOB.
 **FRACTIONAL HOURS, AT THE END OF THE JOB, WILL BE PRORATED TO THE NEAREST QUARTER HOUR.

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist dated January 17, 2007, at a discount of **.82 %** from such listed prices.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

a. REPAIR SERVICE

All repair work will be guaranteed/warranted for a period of **90 days**

b. REPAIR PARTS/SPARE PARTS

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period of **one year** .

12. INVOICES AND PAYMENTS

a. Maintenance Service

(1) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

(2) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. Repair Service and Repair Parts/Spare Parts

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Mr Allen Shinbashi, Toshiba America Information Systems, Inc, 949-583-3496,
allen.shinbashi@tais.toshiba.com, Fax 949-587-6821

BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s)

_____.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity

Date

Contractor

Date

BPA NUMBER _____

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;

- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
 - (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING
"CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.

Part Number	Description	GSA Price
01-SSC-5505	SW CFSS TZ170 UNR 1Y	\$335.38
01-SSC-5508	SW CFS TZ170 10 & 20N 1Y	\$189.42
01-SSC-5850	SW CGSS PRO2040 8X5 1Y	\$1,940.12
01-SSC-6080	TOTALSECURE 10 (TZ 150)	\$461.66
01-SSC-6083	SW TSE PRO 2040	\$3,879.42
27983473	PLASTIC STRIP DKT3001 10P	\$5.74
27983474	PLASTIC STRIP DKT3014 10P	\$10.66
27983475	PLASIC STRIP DKT3020 10P	\$10.66
27983480	PLASTIC STRIP DKT3010 10P	\$10.66
ABCS1A	CIX100 BATT.CHRGR.SUBASSY	\$69.70
ACD-APPL-SWA	ACD APP SW PKG	\$467.40
ACD-BASC-ADDL1	BASIC 1 ADDL AGT	\$14.76
ACD-CALL RUTR	LIC. ACD CALL ROUTER	\$1,061.90
ACD-CHAT SEAT	LIC. PER USER CHAT	\$37.72
ACD-CT4-SVR	ACD-SERVER WIN2K SVR 4PCI	\$2,952.00
ACD-CT8-SVR	W2K SERVER W/8PCI	\$4,395.20
ACD-D120JCT	12 PORT PCI CARD	\$1,896.66
ACD-DIALOG/4	INTEL/DIA.4-PORT BOARD	\$615.00
ACD-ENHD-ADDL1	ENHANCED 1 ADDL AGT	\$22.96
ACD-IVR	OAISYS IVR OPTION	\$1,927.00
ACD-NET PH SEAT	LIC. PER USER NETPH/CHAT	\$103.32
ACD-NETPH-VO	NETPHONE VOIP LICENSE	\$43.46
ACD-PROLINE/2V	INTEL/DIA.2-PORT BOARD	\$492.00
ACD-UPGR-ENHD1	UPGRADE TO ENHANCED 1 AGT	\$10.66
ACD-VA-PER PORT	LIC.PER PORT VOICE ASSIST	\$311.60
ACTU3A-S	CIX100 R4 PROCESSOR Small	\$651.90
AD200	UIP200 POWER ADAPTER	\$19.68
AETS1A	CIX100 NIC SUBASSEMBELY	\$77.90
AMDS1A	CTX100/CTX670 RM MODEM	\$123.00
APSU112A	CIX100 POWER SUPPLY	\$151.70
ARCS1A	CIX100 4-DTMF REC. SUBASY	\$114.80
ASTU1A	2-PORT STD STATION INTF	\$162.36
B50MT1A	SHIELDING KIT	\$24.60
BACL240A	208/240 VAC POWER CORD	\$28.70
BATHC1A(W)	CTX ATT. HANDSET & CRADLE	\$65.60
BAT11A(W)	CTX ATT. CONS. INTERFACE	\$287.00
BBDB1A	BATTERY DIST BOX-424I	\$311.60
BBMS1A	CIX670 EXPAN MEM SUBASSY	\$483.80
BBTC1A-2.0M	BATTERY CABLE:BBDB TO BAT	\$73.80
BCCB120A	CONDUIT BOX: 120 VAC	\$319.80
BCOCIS1A	EXPN CO LINE CARD W/CLID	\$269.78
BCOCIU1A	BASE CO LINE CARD W/CLID	\$351.78
BDCL1A-M2	REMOTE CABINET CABLE M2	\$73.80
BDCL1A-MS1	REMOTE CABINET CABLE MS1	\$65.60
BDCL1A-S2	REMOTE CABINET CABLE S2	\$73.80
BESCB1A+PS	AMP.CNTRL BOX&PWR SPY	\$123.00
BEXS1A	CIX670 EXPAN SWITCH SUB	\$565.80
BEXU1A	CIX670 PROCESSOR EXP.MOD.	\$984.00
BFIF1A	FLR MNT KIT W.3WL BRKTS	\$82.00
BHEU1A	HEADSET/HESB INTF W. AMP	\$9.84
BPC11A	PC INTERFACE DKT-3000	\$180.40
BPL100	Std Li-Ion Batt Pk	\$41.82
BPL200	Ext. Li-Ion Batt Pk	\$57.40
BPL300	Ultra Ext. Li-Ion Batt Pk	\$71.34
BPSB240A	POWER STRIP: 208 OR 240	\$139.40
BPSU672A	DK424I/CTX POWER SUPPLY	\$287.00
BPTU1A	PRI INTERFACE UNIT	\$1,353.00
BPX100	BATTERY FOR I640 HS	\$51.66
BRPSB120A	CIX670 RM CAB 120V PWR SP	\$82.00
BRPSB240A	CIX670 RM CAB 240V PWR SP	\$177.94
BRPSU672A	CIX670 RM CAB POWER SUPPS	\$317.34

Part Number	Description	GSA Price
BSIS1A	CTX670 SERIAL INTF. SUBAS	\$180.40
BSLS1A	8 PORT SLT INTFCE SUBASSY	\$278.80
BSLU1A	NO MW SLT STATION INTFCE	\$328.00
BSTCIU1A	SLT STATION CARD W/CLID	\$651.90
BTSA1A	TILT STAND DKT/DADM-CHRCL	\$14.76
BTSD1A	TILT STAND DKT-CHAROCAL	\$11.48
BUR1-4.3	UPGRADE KIT FOR 4241 B1	\$82.00
BUR2-4.3	UPGRADE KIT FOR 4241 B2	\$82.00
BUR3-4.3	UPGRADE KIT FOR 4241 B3	\$82.00
BUR5-4.3	UPGRADE KIT FOR 4241 B5	\$328.00
BVPU1A	VOIP GATEWAY	\$2,419.00
BVSU1A	OCA UNIT DKT-3000	\$36.90
CHSU40A-SYS	CIX40 CABINET & PROCESSOR	\$573.18
CIX100IPPKGLG	CIX100 IP PACKAGE LARGE	\$2,353.40
CIX100IPPKGSM	CIX100 IP PACKAGE SMALL	\$1,143.90
CIX-100TSP	3RD PARTY TSPI-OAI LINK	\$468.22
CIX-100TSP-USB	3RD PARTY TSPI-OAI USB	\$468.22
CIX200-FLANGE-2	2 CIX200 RACK MT FLANGES	\$4.92
CIX200IPPKGLG	CIX200 IP PACKAGE LARGE	\$2,353.40
CIX200IPPKGSM	CIX200 IP PACKAGE SMALL	\$1,471.90
CIX200IPT20PKG	CIX200 20 IP PHONE PKG	\$5,083.18
CIX-200TSP	3RD PARTY TSPI-OAI USB	\$468.22
CIX-200TSP-USB	3RD PARTY TSPI-OAI USB	\$468.22
CIX40 ALINONE	CIX40 ALL IN ONE KIT	\$3,034.00
CIX40IPPKG	CIX40 IP BASE PACKAGE	\$1,235.74
CIX-670TSP	3RD PARTY TSPI-OAI LINK	\$702.74
CIX-670TSP-USB	3RD PARTY TSPI-OAI USB	\$702.74
CIX-AG-ACDSYSVA	CIX-ACDSYS-ADMIN-GUIDE-VA	\$4.10
CIX-BL-ATCON-VA	CIX BLK KEY LABEL ATT CON	\$13.12
CIX-CD-DATC-VA	CIX/CTX DIGITL ATT CON CD	\$8.20
CIX-CD-IPATT-VA	CIX-IP-ATTCON-APPL-CDR-VA	\$8.20
CIX-CD-LIBRY-VF	STRATA CIX ALL DOC LIBRY	\$8.20
CIX-CD-MASRE-VF	MAS SW RECOVERY 3CD PKG	\$24.60
CIX-CTX-QRG-VB	CIX-CTX-DKT-QUIK-REF-GUID	\$3.28
CIX-IG-CCACD-VC	CIX ACD INSTALL GUIDE	\$4.92
CIX-IM-IPATT-VB	CIX IP ATT CONSOLE I&M VD	\$8.20
CIX-IPATTCONS	IPATTDCON SYS-2KPRO-2PCI	\$1,935.20
CIX-MA-IN/MT-VE	CIX & MAS INS/MAIN MANUAL	\$49.20
CIX-MA-PRGM2-VA	CIX-STG-ES5-PROG-MANUL-VA	\$24.60
CIX-MA-PRGM3-VD	CIX PROGRAMMING VOL3	\$13.12
CIX-QC-ALLVP-VA	Strata CIX Voice Pro QRG	\$4.92
CIX-QC-GVPH-VA	CIX40 VOICE PROCESS QRG	\$4.92
CIX-QR-IPATT-VA	CIX-IP-ATTC-QRG-SINGLE-VA	\$0.82
CIX-QR-SESR5-VA	CIX-STG-ES5-QUICKGUIDE-VA	\$7.38
CIX-SG-INSIT-VC	CIX-INSIGHT-SUPE-GUIDE-VC	\$4.10
CIX-UG-CRDLS-VA	CORDLESS DIGITAL TEL UG	\$8.20
CIX-UG-DKIPT-VE	CIX-DKT-IPT-USER-GUIDE-VE	\$9.84
CIX-UG-SESR5-VA	CIX-STG-ES5-USER-GUIDE-VA	\$7.38
CTI-TASKE-AGENT	TASKE AGENT	\$117.26
CTI-TASKE-BASE	TASKE BASE SYSTEM	\$2,927.40
CTI-TASKE-CONV	TASKE CONVERSION	\$2,927.40
CTI-TASKE-DC1	TASKE DISPLAY CENTRAL	\$1,112.74
CTI-TASKE-ENTER	TASKE ENTERPRISE	\$1,757.26
CTI-TASKE-IEXWF	TASKE IEX WFM ITEGRATION	\$4,715.00
CTI-TASKE-LBWF	TASKE LB WFM INTEGRATION	\$4,715.00
CTI-TASKE-MT	MYTASKEREPORTER BASIC	\$1,640.00
CTI-TASKE-MTSUP	MYTASKEREPORT SUPERVISOR	\$350.96
CTI-TASKE-MTUPG	MYTASKEREPORT UPGRADE	\$1,463.70
CTI-TASKE-SIGN	TASKE DESKTOP SIGN	\$106.60
CTI-TASKE-SUP1	TASKE SUPERVISOR 1	\$1,112.74
CTI-TASKE-SUP10	TASKE SUPERVISOR 10	\$5,563.70

Part Number	Description	GSA Price
CTI-TASKE-SUP3	TASKE SUPERVISOR 3	\$2,225.48
CTI-TASKE-SUP5	TASKE SUPERVISOR 5	\$3,337.40
CTI-TRACER-16P	TRACER 16 PORT VOICE	\$2,366.52
CTI-TRACER-16S	TRACER 16 PORT STATION	\$2,928.22
CTI-TRACER-24A	TRACER 24 ANALOG PORT	\$3,162.74
CTI-TRACER-24P	TRACER SINGLE T1	\$4,100.00
CTI-TRACER-24S	TRACER 24 PORT STATION	\$4,006.52
CTI-TRACER-48P	TRACER DUAL T1	\$5,857.26
CTI-TRACER-4P	TRACER 4 PORT VOICE	\$714.22
CTI-TRACER-8P	TRACER 8 PORT VOICE	\$1,347.26
CTI-TRACER-8S	TRACER 8 PORT STATION	\$1,850.74
CTI-TRACER-8SD	TRACER 8 PORT ADDON	\$1,107.00
CTI-TRACER-AD	TRACER ADVANCED BASE	\$5,827.74
CTI-TRACER-ADP	TRACER ADV PLUS BASE	\$11,433.26
CTI-TRACER-ADPR	TRACER ADV PLUS RAID	\$12,575.52
CTI-TRACER-ADR	TRACER ADVANCED BASE RAID	\$6,735.48
CTI-TRACER-RPT	TRACER REPORTER	\$1,757.26
CTI-TRACER-ST	TRACER STD BASE	\$3,690.00
CTI-TRACER-VOIP	TRACER COIP RECORD ENGINE	\$468.22
CTI-TRACER-VP	TRACER VOICE PORT	\$245.00
CTX28-PWR-ADPTR	CTX28 AC ADAPTOR WITH AC	\$63.96
CTX-ATTCONSOLE2	CONSOLE SW/SYS-2KPRO-2PCI	\$1,771.20
CTX-BL-ATCON-VA	CTX BLK KEY LABLE ATT CON	\$13.12
CTX-GVMU-MODEM	GVMU EXT MODEM ZOOM 3049	\$131.20
CTX-KL-ATCON-VA	CTX-ATT-CONKEYS-LABEL-VA	\$8.20
CTX-LCD-MONITOR	17IN FLAT LCD MONITOR	\$733.90
CTX-MA-GVMU-VB	CTX28-GVMU-PROGRAM-MANUAL	\$24.60
CTX-QC-GVMU-VA	CTX28-GVMU-QK-CARD-21PK-A	\$8.20
CTX-UG-D2004-VA	CTX-DKT2004-CRDLESS-UG-VA	\$6.56
CTX-UG-D3001-VA	CTX-SING-LINE-DKTEL-UG-VA	\$1.64
CTX-UG-GVMU-VA	CTX28-GVMU-USER-GUIDE-VA	\$7.38
DADM3220	20-KEY DIGITAL ADM	\$123.00
DCD100	Dual Charging Stand	\$71.34
DCE100	Desktop Charger for NetLink e340/h340 Wireless Telephones	\$37.72
DCE200	Dual Charging Stand for NetLink e340 Wireless Telephone	\$53.30
DCIX10012CO25	CIX100 12CO 25DKT	\$6,505.06
DCIX10012CO25V	CIX100 12CO 25DKT VM	\$7,506.28
DCIX10012CO50	CIX100 12CO 50DKT	\$11,707.96
DCIX10012CO50V	CIX100 12CO 50DKT VM	\$12,680.48
DCIX10016CO60	CIX100 16CO 60DKT	\$13,994.12
DCIX10016CO60V	CIX100 16CO 60DKT VM	\$15,376.64
DCIX1008CO25	CIX100 8CO 25DKT	\$6,078.66
DCIX1008CO25V	CIX100 8CO 25DKT VM	\$7,263.56
DCIX1008CO40	CIX100 8CO 40DKT	\$9,083.96
DCIX1008CO40V	CIX100 8CO 40DKT VM	\$9,908.88
DCIX100PRI50	CIX100 PRI 50DKT	\$12,372.98
DCIX100PRI50V	CIX100 PRI 50DKT VM	\$13,722.70
DCIX20016CO50	CIX200 16CO 50DKT	\$13,101.14
DCIX20016CO50V	CIX200 16CO 50DKT VM	\$14,498.42
DCIX2008CO36	CIX200 8CO 36DKT	\$9,525.12
DCIX2008CO36V	CIX200 8CO 36DKT VM	\$10,922.40
DCIX200PRI50	CIX200 PRI 50DKT	\$13,798.14
DCIX200PRI50V	CIX200 PRI 50DKT VM	\$15,183.12
DCIX200PRI75	CIX200 PRI 75DKT	\$18,955.12
DCIX200PRI75V	CIX200 PRI 75DKT VM	\$22,506.90
DCIX406CO10	CIX40 6CO 10DKT	\$2,277.14
DCIX406CO10V	CIX40 6CO 10DKT VM	\$2,874.92
DCIX6702PRI100	CIX670 2PRI 100DKT	\$25,823.44
DCIX6702PRI100V	CIX670 2PRI 100DKT VM	\$28,786.10
DCIX6702PRI200	CIX670 2PRI 200DKT	\$47,967.54
DCIX6702PRI200V	CIX670 2PRI 200DKT VM	\$50,465.26

Part Number	Description	GSA Price
DCIX6702PRI300	CIX670 2PRI 300DKT	\$70,152.64
DCIX6702PRI300V	CIX670 2PRI 300DKT VM	\$75,629.42
DCIX6702PRI400	CIX670 2PRI 400DKT	\$91,681.74
DCIX6702PRI400V	CIX670 2PRI 400DKT VM	\$97,630.02
DCIX670PRI100	CIX670 PRI 100DKT	\$24,039.94
DCIX670PRI100V	CIX670 PRI 100DKT VM	\$27,002.60
DCIX670PRI75	CIX670 PRI 75DKT	\$18,931.34
DCIX670PRI75V	CIX670 PRI 75DKT VM	\$21,984.00
DCN200	DUAL CHRG STAND FOR H340	\$70.52
DCS100	Single Charging Stand	\$49.20
DCTU3	INTF PCB FOR DKT2004/2104	\$164.00
DCX100	DESKTOP CHARGER FOR I640	\$33.62
DCX200	DUAL CHRG STAND FOR i640	\$70.52
DDCB3A	DOOR PHONE CONTROL BOX	\$94.30
DDSS3260	60-KEY DIGITAL DSS CON	\$270.60
DKT2020-FDSP	20 KEY DIGITAL FDSP	\$250.10
DKT3010-SWNET	10-KEY DKT WHITE NET	\$87.74
DKT3014-SDLWNET	14-KEY LCD DKT WHITE	\$222.22
DKT3020-S	20 KEY DKT SPKRPH-CHARCL	\$155.80
DKT3020-SWNET	20-KEY DKT WHITE NET	\$117.26
DKT3201	1-KEY DIGITAL PHONE	\$61.50
DKT3207-SDNET	7-KEY LCD DKT BLACK NET	\$87.74
DKT3207-SDWNET	7-KEY LCD DKT WHITE NET	\$87.74
DKT3210-S	10-KEY DIGITAL PHONE	\$110.70
DKT3210-SD	10-KEY DIGITAL LCD PHONE	\$151.70
DKT3210-SDNET	10-KEY LCD DKT BACK NET	\$117.26
DKT3210-SDWNET	10-KEY LCD DKT WHITE NET	\$117.26
DKT3210-SNET	10-KEY DKT BLACK NET	\$87.74
DKT3214-SDL	14-KEY DIGITAL LCD PHONE	\$266.50
DKT3214-SDLNET	14-KEY LCD DKT BLACK NET	\$222.22
DKT3214-SDLWNET	14-KEY LCD DKT WHITE NET	\$222.22
DKT3220-S	20-KEY DIGITAL PHONE	\$155.80
DKT3220-SD(W)	20KEY WHT. DIG. LCD PHONE	\$184.50
DKT3220-SDNET	20-KEY LCD DKT BACK NET	\$146.78
DKT3220-SDWNET	20-KEY LCD DKT WHITE NET	\$146.78
DKT3220-SNET	20-KEY DKT BLACK NET	\$117.26
DKT-KS-DKT3007	DKT3007-KEYSTRIPS-20-SHTS	\$11.07
DPFT-102	POWER FAILURE TRANSFER	\$131.20
DSE100	S340 DOCKING STATION	\$224.68
DSX100	S640 DOCKING STATION	\$224.68
E-GWY2-STM24	MCK SW UNIT (24 PORT)	\$7,441.50
EPD100	Emergin Wireless Office Phone Directory	\$924.14
EXP9560	WALL MOUNT KIT-DKT2004-CT	\$24.60
EXP9585	QUICK CHARGER DKT2004-CT	\$98.40
FER-CORE-ISDN	FERRITE CORE FOR PRI,BRI	\$8.20
GCL100	QUAD CHARGER FOR LINK	\$437.06
GCN100	QUAD CHARGER FOR H340	\$224.68
GCQ100	Quad Charger, Batt Packs	\$224.68
GCX100	Quad Charger for NetLink i640 Wireless Telephone Battery Packs	\$224.68
GETS1A	CTX28 100BASE TX PCB	\$77.90
GVMU2A	GVMU EHGL/SPANISH PROMPTS	\$667.48
HDST ASSY DKT3B	HANDSET&CORD GRAY DKT3K	\$17.22
HDST ASSY DKT3W	HANDSET&CORD WHITE DKT3K	\$17.22
HESC1A-65	HESB CONNECTOR CABLE	\$12.30
IADM20205PACK	IP ADD-ON MODULE 5-PACK	\$497.74
ICIX10012CO50V	CIX100 12CO 50IPT VM	\$15,370.90
ICIX1008CO25V	CIX100 8CO 25IPT VM	\$8,434.52
ICIX1008CO40V	CIX100 8CO 40IPT VM	\$12,448.42
ICIX100PRI50V	CIX100 PRI 50IPT VM	\$16,163.84
ICIX20016CO50V	CIX200 16CO 50IPT VM	\$16,277.00
ICIX2008CO36V	CIX200 8CO 36IPT VM	\$12,303.28

Part Number	Description	GSA Price
ICIX200PRI50V	CIX200 PRI 50IPT VM	\$16,851.00
ICIX200PRI75V	CIX200 PRI 75IPT VM	\$24,852.56
ICIX6702PRI200V	CIX670 2PRI 200IPT VM	\$61,240.88
ICIX6702PRI300V	CIX670 2PRI 300IPT VM	\$88,532.94
ICIX6702PRI400V	CIX670 2PRI 400IPT VM	\$116,759.80
ICIX670PRI100V	CIX670 PRI 100IPT VM	\$31,814.36
ICIX670PRI75V	CIX670 PRI 75IPT VM	\$25,354.40
IDS20605PACK	IP DSS CONSOLE 5-PACK	\$755.22
IES16-UP-4PORT	IES16 4 PORT UPGRADE	\$2,214.00
IES32 CBL PACK	CABLES REQ FOR CTX INT	\$38.00
IES32-04-SVR	4 PORT IES32 NTE SERVER	\$2,435.40
IES32-08-SVR	8 PORT IES32 NTE SERVER	\$4,608.40
IES32-12-SVR	12 PORT IES32 NTE SERVER	\$6,494.40
IES32-16-SVR	16 PORT IES32 NTE SERVER	\$8,216.40
IES32-20-SVR	20 PORT IES32 NTE SERVER	\$8,626.40
IES32-24-SVR	24 PORT IES32 NTE SERVER	\$10,184.40
IES32-28-SVR	28 PORT IES32 NTE SERVER	\$11,578.40
IES32-32-SVR	32 PORT IES32 NTE SERVER	\$12,808.40
IES32-SS-R4	STRATAGY-IES32-R4-SW-CD	\$45.10
IES32-SS-R46	STRATAGY IES 16/32 R46 CD	\$45.10
IES32-UP-4PORT	IES32 4PORT REMOTE UPGRAD	\$2,214.00
IES32-UP-DB+4P	IES32 DAUBOARD+4P UPGRADE	\$2,624.00
IN-100 EXP-CAB	Installation of CIX/CTX100 Expansion Cabinet.	\$85.00
IN-100-S	Install & Program CIX/CTX100-S Base Package System.	\$295.00
IN-20-DADM	Install & Program Add-on Module	\$15.00
IN-670 EXP-CAB	Installation of CIX/CTX670 Expansion Cabinet.	\$110.00
IN-ACDBASC+1	Add and configure one basic agent	\$4.50
IN-ACDBASC-SM	Install & Program Basic ACD 10-agent package.	\$375.00
IN-ACDCHATSEAT	Install & Program Chat seats.	\$30.00
IN-ACD-D4PCI	Installation for ACD-D4PCI PCI card	\$40.00
IN-ACDENHD+1	Add and configure one enhanced agent	\$4.50
IN-ACDNETPHSEAT	Install & Program Net Phone seats.	\$55.00
IN-ACDUPGR+1	Configure one enhanced agent	\$4.50
IN-BASIC-100	Install & Program CIX/CTX100 Base Cabinet and Processor.	\$385.00
IN-BASIC-670	Install & Program CIX/CTX670 Base Cabinet and Processor.	\$495.00
IN-BASIC-CIX	Install & Program CIX Base Cabinet and Processor.	\$495.00
IN-BATTBKP-100	Installation of Battery Backup Equipment for CIX/CTX100.	\$40.00
IN-BATTBKP-40	Installation of Battery Backup Equipment for CIX40.	\$40.00
IN-BATTBKP-670	Installation of Battery Backup Equipment for CIX/CTX670.	\$40.00
IN-BEXU1A	Install & Program CIX/CTX670 BEXU Processor Expansion card.	\$160.00
IN-BHEU	Installation of BHEU for Headset/HESB.	\$15.00
IN-BPCI	Installation of BPCI inside Digital Telephone.	\$35.00
IN-CIX EXP-CAB	Installation of CIX Expansion Cabinet.	\$80.00
IN-CIX40	Install & Program for CIX40	\$295.00
IN-CORDLESS	Installation/Programming of Cordless Phone	\$125.00
IN-CSCALLCTRUPG	Instal./progr./training of Call Center.	\$320.00
IN-CTXCONS	Installation and Programming of CIX or CTX Attendant Console.	\$195.00
IN-DKADMIN	Installation of DKi Admin Software on Customer's PC.	\$555.00
IN-DKBACKUP	Installation of DKiBackup Software on Customer's PC.	\$140.00
IN-DOOR	Installation of Door Phone/Monitor Station Unit (MDFB).	\$125.00
IN-EMANAGER	Installation of CIX eManager software on Customer's PC.	\$555.00
IN-EXISTIPPHONE	Install & Program IP telephone phone - existing cable.	\$75.00
IN-EXIST-SLT	Install & Program Analog Telephone - existing cable.	\$40.00
IN-EXIST-STATON	Install & Program Digital Phone or DSS - existing cable	\$75.00
IN-FF-APP	Activate and program FeatureFlex application	\$45.00
IN-FFOPEN	Activate FeatureFlex open license	\$45.00
IN-GVMU-GVPH	Install and program GVMU or GVPH Voice Mail system.	\$200.00
IN-GVPH	Install and program GVPH Voice Mail system.	\$200.00
IN-IES32-UP-DB	Install Stratagy IES32 Port Upgrade Daughter Board.	\$80.00
IN-IES-SYS	Install Stratagy iES32 or iES16 with Windows NT Server or Wks.	\$690.00
IN-IES-SYS-E	Additional installation charge for Stratagy IES32 or iES16.	\$280.00

Part Number	Description	GSA Price
IN-INFOM-APBD1	Install and program InfoManager application	\$90.00
IN-INSCIX	Install & Program Insight CIX/CTX stand-alone Application.	\$680.00
IN-INSCIX+UPG	Install & Program Insight CIX/CTX to Insight+Upgrade .	\$400.00
IN-INSCIXSUB	Install & Program Insight CIX/CTX Plus Sub-Supvr.	\$440.00
IN-INVIEW	Installation/Programming of inView Client application.	\$55.00
IN-IPSTRATANET	Install & Program Strata Net on LIPU interface.	\$450.00
IN-L3-DJ4-PCDR	Level III Duplex Jack (4 pair) Plenum Cable Dual Run.	\$190.00
IN-L3-DJ4-PCSR	Level III Duplex Jack (4 pair) Plenum Cable Single Run.	\$150.00
IN-L3-DJ4-SCDR	Level III Duplex Jack (4 pair) Shielded Cable Dual Run.	\$170.00
IN-L3-DJ4-SCSR	Level III Duplex Jack (4 pair) Shielded Cable SingleRun	\$135.00
IN-L3-DJ4-VDDR	Level III Duplex Jack (4 pair) Voice/Data Cable DualRun	\$155.00
IN-L3-DJ4-VDSR	Level III Duplex Jack (4 pair) Voice/Data Cable.	\$125.00
IN-L5-QJ4-PCDR	Level V Quad Jack (4 pair) Plenum Cable Dual Run.	\$220.00
IN-L5-QJ4-PCSR	Level V Quad Jack (4 pair) Plenum Cable Single Run.	\$180.00
IN-L5-QJ4-SCDR	Level V Quad Jack (4 pair) Shielded Cable Dual Run.	\$210.00
IN-L5-QJ4-SCSR	Level V Quad Jack (4 pair) Shielded Cable Single Run.	\$165.00
IN-L5-QJ4-VDDR	Level V Quad Jack (4 pair) Voice/Data Cable Dual Run.	\$200.00
IN-L5-QJ4-VDSR	Level V Quad Jack (4 pair) Voice/Data Cable Single Run.	\$140.00
IN-L5-QJ6-PCDR	Level V Quad Jack (6 pair) Plenum Cable Dual Run.	\$235.00
IN-L5-QJ6-PCSR	Level V Quad Jack (6 pair) Plenum Cable Single Run.	\$205.00
IN-L5-QJ6-SCDR	Level V Quad Jack (6 pair) Shielded Cable Dual Run.	\$225.00
IN-L5-QJ6-SCSR	Level V Quad Jack (6 pair) Shielded Cable Single Run.	\$180.00
IN-L5-QJ6-VDDR	Level V Quad Jack (6 pair) Voice/Data Cable Dual Run.	\$210.00
IN-L5-QJ6-VDSR	Level V Quad Jack (6 pair) Voice/Data Cable Single Run.	\$155.00
IN-LVMU	LVMU INSTALLATION CHARGE	\$250.00
IN-MAS-VM-4UPG	Install & Program 4-port Stratagy ES Upgrade on Media Appl Server	\$160.00
IN-MAS-VM-PKG	Program Stratagy ES Software on Media Appl Server.	\$690.00
IN-NEWIPPHONE	Install & Program IP Telephone.	\$154.00
IN-NEWIPPHONE40	Install & Program IP Telephone on CIX 40 System	\$154.00
IN-NEWSLTPHONE	Install & Program Analog Telephone.	\$95.00
IN-NEWSTATION	Install & Program Digital Telephone or DSS Console.	\$125.00
IN-OCA	Installation of BVSU or DVSU for Speaker OCA.	\$15.00
IN-ON-LINEPRO	Install ONEAC Transient/Lightning Line Protectors.	\$2.00
IN-ON-PWRCOND	Installation ONEAC Power Conditioners & UPS/Power Cond.	\$40.00
IN-PRI-CIX100	Install & Program PRI Interface in CIX100.	\$450.00
IN-PRI-CIX200	Install & Program PRI Interface on CIX200.	\$450.00
IN-PRI-CIX670	Install & Program PRI Interface in CIX670.	\$450.00
IN-REXPACAB-670	Installation/Programming of the CIX/CTX670 Remote Cabinet.	\$150.00
INS210	ON SITE COMMISSION	\$2,362.00
INS300	LINK150 REMOTE COMM	\$473.00
INS315	RMT COMM 8 OR LESS TEL	\$236.00
INS600	NETLINK REMOTE CERTIFY	\$500.00
INS610	NETLINK ONSITE COMM	\$2,268.00
IN-SES-48SVR	Install Stratagy ES48 Windows 2000 system.	\$690.00
IN-SES-4SYS	Install Stratagy ES4 WinNT Server or Workst. 2 or 4 port system.	\$690.00
IN-SES-80SYS	Install Stratagy ES80 WinNT Server or Workstation system.	\$690.00
IN-SES-8PRO	Install Stratagy ES8 Windows 2000 Professional system.	\$690.00
IN-SES-96RSVR	Install Stratagy ES96R rackmounted system.	\$690.00
IN-SES-96SYS	Install Stratagy ES96 WinNT Server or Workstation system.	\$690.00
IN-SES-ANT2000	Install Intel/Dialogic Antares 2000/50 Resource Board.	\$160.00
IN-SESD120JCTLS	Install PCI 12 port Intel D/120JCT-LS voice board.	\$40.00
IN-SESD160CABL	Install 16 port voice board cable.	\$80.00
IN-SESD41ESCREF	Install 4 port voice board (SES-D41ESC-REF).	\$40.00
IN-SESD41JCTLS	Install PCI 4 port Intel D/41JCT-LS voice board.	\$40.00
IN-SES-DLP16	Install 16 port voice board (SG-DL-P16).	\$80.00
IN-SES-DLP2	Install 2 port voice board (SG-DL-P2).	\$40.00
IN-SES-DLP4	Install 4 port voice board (SG-DL-P4).	\$40.00
IN-SES-DLP482T1	Install 48 port T2 voice board.	\$955.00
IN-SES-DLP4SC	Install 4 port voice board (SES-DL-P4-SC).	\$40.00
IN-SES-FGASR	Install ASR Auto Attendant Feature Group.	\$160.00
IN-SES-FGASR2	Install 2 channel Upgrade to ASR Auto Attendant.	\$160.00

Part Number	Description	GSA Price
IN-SES-FGFAX	Install Fax Server Feature Group..	\$160.00
IN-SES-FGUM	Install Unified Messaging Feature Group.	\$160.00
IN-SESGFAXCP12	Install 12 channel fax board.	\$80.00
IN-SESGFAXCP6SC	Install 6 channel fax board.	\$80.00
IN-SES-MON14	Install color monitor.	\$40.00
IN-SES-ON400AGN	Install Uninterruptible Power Supply.	\$80.00
IN-SESREMOTEKIT	Install internal modem and PCAnywhere software.	\$90.00
IN-SES-TAPEDR8	Install 8GB back up tape drive.	\$80.00
IN-SES-UG24SYS	Install 24 Plus Upgrade to SES Server or Workstation.	\$965.00
IN-SES-UMUPG	Install/program SES Unified Messaging seat.	\$80.00
IN-SES-UP96	Install Upgrade to 96 voice port feature group.	\$160.00
IN-SG-DKSYS	Install and program Stratagy DK system.	\$495.00
IN-SG-IVP8SYS	Install and program Stratagy IVP8 system.	\$250.00
INSIGHT-AP10USB	INSIGHT FOR APP PACK USB	\$327.18
INSIGHT-APBAG1	ADDITIONAL BASIC AGENT	\$81.18
INSIGHT-APPAG1	ADDITIONAL PLUS AGENT	\$130.38
INSIGHT-APPUP1	INSIGHT AGENT UPGRADE	\$49.20
INSIGHT-CIX+SUB	INSIGHT CIX-CTX+ UPGRADE	\$1,804.00
INSIGHT-CIX+UPG	INSIGHT CIX + SUB-SUPERV	\$1,230.00
INSIGHT-CIX10UP	INSIGHT PROMO UPGRADE	\$1,886.00
INSIGHT-CIX-USB	INSIGHT CIX MIS SW USB	\$2,050.00
INSIGHTDKCIXUPG	INSIGHT DK UPGRADE TO CIX	\$984.00
IN-SIPPHONE	Installation/Programming of a Wireless or Wired SIP Telephone	\$125.00
IN-SNET-CIX100	Install & Program System Parameters for Strata Net on CIX100.	\$450.00
IN-SNET-CIX200	Install & Program System Parameters for Strata Net on CIX200.	\$450.00
IN-SNET-CIX40	Install & Program System Parameters for Strata Net on CIX40.	\$450.00
IN-SNET-CIX670	Install & Program System Parameters for Strata Net on CIX670.	\$450.00
IN-SOFTIPT	Install & Program SoftIPT application.	\$154.00
IN-SOFTIPT40	Install & Program SoftIPT application on CIX40.	\$154.00
IN-STRNETCIX40	Install & Program Strata Net parameters on GIPH interface.	\$450.00
IN-SYSD4PCI	Install 4 port voice board (SYS-D4PCI).	\$40.00
IN-T1-CIX100	Installation/Programming of T1 Interface CIX100.	\$450.00
IN-T1-CIX200	Installation/Programming of T1 Interface in CIX200.	\$450.00
IN-T1-CIX670	Installation/Programming of T1 Interface CIX670.	\$450.00
IN-TASKE-BASE	Install & Program TASKE base system	\$815.00
IN-TASKE-BPINT	Install & Program Work Force Management integration	\$90.00
IN-TASKE-ENTER	Install & Program TASKE Enterprise supervisor	\$185.00
IN-TASKE-SIGN	Install & Program TASKE SIGN per agent	\$45.00
IN-TASKE-SUP	Install & Program TASKE Supervisor per supervisor	\$90.00
IN-TEFLONCAB	Installation of DKTs (Low-smoke or Teflon Cable).	\$30.00
IN-TRACER	Install & Program Tracer base system	\$635.00
IN-TRACER-RPT	Install & Program Tracer Reporter	\$90.00
IN-TRACER-VCARD	Install & Program voice card for Tracer	\$45.00
IN-VCS-1	MAS Memory Upgrade Installation	\$60.00
IN-VCS-2	VCS Server Software Installation	\$150.00
IN-VCS-3	VCSManager Server Configuration	\$80.00
IN-VCS-4	Install and Program 5 VCS Users	\$120.00
INVIEW1	INVIEW SINGLE AGENT	\$328.00
INVIEW10	INVIEW FOR 10 AGENTS	\$1,886.00
INVIEW20	INVIEW FOR 20 AGENTS	\$3,444.00
INVIEW30	INVIEW FOR 30 AGENTS	\$4,428.00
INVIEW40	INVIEW FOR 40 AGENTS	\$5,330.00
INVIEW5	INVIEW FOR 5 AGENTS	\$1,025.00
INVIEW50	INVIEW FOR 50 AGENTS	\$6,150.00
IPT2008-SDLLIC	8-KEY IPT AND ENDPT LIC	\$307.50
IPT2010-SDCLIC	10K IPPHONE W/COLINE&LIC	\$228.78
IPT2010-SDLIC	10-KEY IPT AND ENDPT LIC	\$205.00
IPT2020-SDLIC	20-KEY IPT AND ENDPT LIC	\$217.30
IPTAP-INFOM-BD1	INFOMANAGER SW BUNDLE1	\$122.18
IPT-KS-20082020	IPT2008/2020SD-KS-20-SHTS	\$11.07
IPT-KS-IPT2010	IPT2010-KEYSTRIPS-20-SHTS	\$11.07

Part Number	Description	GSA Price
LABORINT90	First90Min	\$187.50
LABORPREM90	First90Min of Overtime	\$281.25
LABORPREMSUB15	PREM OVER 15 MIN	\$46.88
LABORSUB15	SUBSEQUENT REG LABOR15MIN	\$31.25
LADP2000-2A	IPT2000&BESCB OWR ADPTR	\$51.66
LCTU1A	CIX CENTER CONTROL UNIT	\$638.78
LIC100S-8 PORTS	CIX 100-S 8 PORT LICENSE	\$512.50
LIC100-STRATA N	LICENSE-100-STRATA NET	\$820.00
LIC-2 LVMU	2 PORT LVMU LICENSE	\$205.00
LIC200-STRATA N	LICENSE-200-STRATA NET	\$820.00
LIC-4 BASIC	LICENSE-EA 4 STA/CO PORTS	\$61.50
LIC-4 DTMF	LICENSE-4 DTMF RCVRS EACH	\$118.90
LIC670-STRATA N	LICENSE-670-STRATA NET	\$1,640.00
LIC-ACD	LICENSE ACD SERVER	\$246.00
LIC-ATT	LICENSE-1EA PC ATTENDANT	\$532.18
LIC-CIX-FF	FF LICENSE FOR CIX	\$114.80
LIC-CIX-IP PORT	LICENSE-CIX IP PORT	\$49.20
LIC-CIX-STRN-CH	STRATANET CHANNEL LICENSE	\$77.90
LICMAS4PORTUPG	4 PORT UPGRD VOICE MAIL	\$2,460.00
LICMAS-ACDIVR	MAS IVR OPTION	\$1,927.00
LICMAS-ACDVA	MAS VA PORT	\$410.00
LICMAS-APPLSWA	MAS ACD APP SW PKG	\$467.40
LICMAS-BAADDL1	BASIC 1 ADL AGT	\$14.35
LICMAS-CALLRUTR	MAS-CALL ROUTER	\$1,061.90
LICMAS-CHATSEAT	MAS-NETPHONE CHAT CLIENT	\$37.72
LICMAS-D-2P-UPG	MIRCOMAS-D 2 PORT UPGRADE	\$265.68
LICMAS-DACDVA	VA PORT MAS-D	\$325.00
LICMAS-DAPPLSWA	MAS-D ACD APP SE PKG	\$488.00
LICMAS-ENADDL1	ENHANCED 1 ADDL AGT	\$22.55
LICMAS-FF-ACLK	FF ALARM CLOCK LICENSE	\$105.78
LICMAS-FF-APBD1	FF APP BUNDLE 1	\$228.78
LICMAS-FF-CMON	FF CALL MON LICENSE	\$105.78
LICMAS-FF-CRET	FF CALL RET LICENSE	\$105.78
LICMAS-FF-CSCR	FF CALL SCREEN LICENSE	\$105.78
LICMAS-FF-HDSK	FF HOTDESK	\$105.78
LICMAS-FF-ONUM	FF ONE NUMBER LICENSE	\$105.78
LICMAS-FFOPEN	FF OPEN LICENSE	\$246.00
LICMAS-FF-SRNG	FF SIMULTANEOUS RING	\$105.78
LICMASFGASRAA	AUTO SPEECH REC / ATTNDNT	\$1,230.00
LICMAS-FG-FAX	MAS FAX LICENSE	\$410.00
LICMAS-H-2P-UPG	MICROMAS-H 2 PORT UPG HMP	\$574.00
LICMAS-INSAP10	MAS INSIGHT APP PACKAGE	\$327.18
LICMAS-INSBAG1	MAS INSIGHT BASIC AGENT	\$81.18
LICMAS-INSIGHT	MAS INSIGHT CTX LICENSE	\$2,050.00
LICMAS-INSITSUB	MAS INSIGHT SUPERVISOR	\$1,804.00
LICMAS-INSITUPG	MAS INSIGHT PLUS UPGRADE	\$1,230.00
LICMAS-INSPAG1	MAS INSIGHT PLUS AGENT	\$130.38
LICMAS-INSPUP1	MAS INSIGHT AGENT UPGRADE	\$48.38
LICMAS-INVIEW1	MAS INVIEW 1 AGENT	\$328.00
LICMAS-INVIEW10	MAS INVIEW 10 AGENT	\$1,886.00
LICMAS-INVIEW20	MAS INVIEW 20 AGENT	\$3,444.00
LICMAS-INVIEW30	MAS INVIEW 30 AGENT	\$4,428.00
LICMAS-INVIEW40	MAS INVIEW 40 AGENT	\$5,330.00
LICMAS-INVIEW5	MAS INVIEW 5 AGENT	\$1,025.00
LICMAS-INVIEW50	MAS INVIEW 50 AGENT	\$6,150.00
LICMAS-NETPH-VO	NETPHONE VOIP LICENSE	\$43.46
LICMAS-NETSEAT	MAS-NETPHONE CLIENT	\$103.32
LICMASSFGTTSETI	TEXT-TO-SPEECH	\$1,321.84
LICMAS-TASAGENT	MAS TASKE AGENT	\$117.26
LICMAS-TASBASE	MAS TASKE BASE SYSTEM	\$2,927.40
LICMAS-TASCONV	MAS TASKE CONVERSION	\$2,927.40

Part Number	Description	GSA Price
LICMAS-TASDC1	MAS TASKE DISPLAY CENTRAL	\$1,112.74
LICMAS-TASENTER	MAS TASKE ENTERPRISE	\$1,757.26
LICMAS-TASIEXWF	TASKE IEX WFM INTEGRATION	\$4,715.00
LICMAS-TASLBWF	TASKE LB WFM INTEGRATION	\$4,715.00
LICMAS-TASMTSUP	MAS MYTASKEREPORT SUP	\$350.96
LICMAS-TASSIGN	MAS TASKE DESKTOP SIGN	\$106.60
LICMAS-TASSUP1	MAS TASKE SUPERVISOR 1	\$1,112.74
LICMAS-TASSUP10	MAS TASKE SUPERVISOR 10	\$5,563.70
LICMAS-TASSUP3	MAS TASKE SUPERVISOR 3	\$2,225.48
LICMAS-TASSUP5	MAS TASKE SUPERVISOR 5	\$3,337.40
LICMASUM10SEATS	10 SEAT UNFD MSSGNG UPGRD	\$286.18
LICMAS-UM-1SEAT	SINGLE SEAT UM LICENSE	\$31.98
LICMASUM25SEATS	25 SEAT UNFD MSSGNG UPGRD	\$712.58
LICMASUM50SEATS	50 SEAT UNFD MSSGNG UPGRD	\$1,393.18
LICMASUMUNLIMT	UNLIMITED UNFD MSSGNG	\$4,100.00
LICMASUPASRAA-2	2 CHNL UPGRD FOR ASR AA	\$820.00
LICMAS-UPGREN1	UPGRADE TO ENHANCED 1 AGT	\$10.87
LICMASUPTTSETI	2 CHNL UPGRD TXT TO SPCH	\$1,321.84
LIC-SER PORT	LICENSE-1 EA SERIAL PORT	\$104.14
LIC-SOFTIPT	LICENSE 1EA SOFTIPT USER	\$108.24
LIC-VCSBASIC5	VCS STARTER 5 USER LIC	\$615.00
LIC-VCSUSER1	1 VCS USER LICENSE	\$123.00
LIC-VCSUSER10	10 VCS USER LICENSE	\$1,107.00
LIC-VCSUSER20	20 VCS USER LICENSE	\$2,214.00
LIPS-X1A	16 CH IPU PIGGY BACK PCB	\$655.18
LIPU-X1A	16 CH IPU BASE PCB	\$655.18
LSLU1A	CIX 2PORT SLT W/O MSGWAIT	\$169.74
LTB100	Link 6020 Wireless	\$523.98
LVMU1A	LVMU1A VM FOR CIX	\$1,037.30
LVMU1A4PORT	LVMU WITH UPGR TO 4 PORTS	\$1,242.30
LVMU1A8PORT	LVMU WITH UPGR TO 8 PORTS	\$1,652.30
MAS-12VM-PKG	MAS 12PORT SES UM 5 SEATS	\$6,735.48
MAS-16VM-PKG	MAS 16PORT SES UM 5 SEATS	\$8,867.48
MAS-20VM-PKG	MAS 20PORT SES UM 5 SEATS	\$10,999.48
MAS-24VM-PKG	MAS 24PORT SES UM 5 SEATS	\$13,131.48
MAS-28VM-PKG	MAS 28PORT SES UM 5 SEATS	\$15,263.48
MAS-2U-XPPRO	MAS MODEL 3 2U XP PRO	\$2,406.70
MAS-32VM-PKG	MAS 32PORT SES UM 5 SEATS	\$17,395.48
MAS-4VM-PKG	MAS 4PORT SES UM 5 SEATS	\$2,471.48
MAS-8VM-PKG	MAS 8PORT SES UM 5 SEATS	\$4,603.48
MAS-APPL-PKG	MAS ACD APP PKG	\$2,444.42
MAS-CHASSIS-FAN	CHASSIS FAN FOR MODEL 1 MAS	\$31.98
MAS-MICRO-DF-2P	MICROMAS-DFAX 2 VM LIC PKG	\$1,980.30
MAS-MICRO-DF-4P	MMASDF WITH UPGR TO 4 PTS	\$2,245.98
MAS-MICRO-DF-8P	MMASDF WITH UPGR TO 8 PTS	\$2,777.34
MAS-MICRO-DS-2P	MICROMAS-DASR 2VM LIC PKG	\$2,011.46
MAS-MICRO-DS-4P	MMASDS WITH UPGR TO 4 PTS	\$2,277.14
MAS-MICRO-DS-8P	MMASDS WITH UPGR TO 8 PTS	\$2,808.50
MAS-MICRO-H-2P	MICROMAS-H 2 PORT VM LIC PKG	\$1,475.18
MAS-MICRO-H-4P	MMAS-H WITH UPGR TO 4 PTS	\$2,049.18
MAS-MICRO-H-8P	MMAS-H WITH UPGR TO 8 PTS	\$2,623.18
MDFB	DOOR PHONE MONITOR STATIO	\$32.80
MKA600	Link 6020 Administration Kit	\$75.44
MKC200	USB Cable for DCD100	\$22.14
MKR150	RACK MOUNT KIT	\$36.08
MMAS-APPL-PKG	MMAS-H PKG	\$1,858.12
MMAS-DAPPL-PKG1	MMAS-D ACD W/O D4PCI	\$1,507.16
MMAS-DAPPL-PKG2	MMAS-D ACD W/D4PCI	\$2,092.64
MOG500	LINK150 OAI GATEWAY	\$710.94
MOG700	NetLink OAI Gateway for up to 64 Users	\$562.52
MOG710	NETLINK 128 USER GATEWAY	\$988.92

Part Number	Description	GSA Price
NCC100	NETL CONFIGURATION CRADLE	\$225.50
ON400XA-WL-SNK	400VA Wallmount UPS	\$745.38
ON600XA-WL-SNK	600VA Wallmount UPS	\$842.14
ONEXBC-W-217	BATTERY FOR ONE200XA-W-SV	\$248.46
ONXBC-417	BATT-PACK STANDALONE UPS	\$487.08
ONXBCU-417	EXTENDED BATT ON-SERIES	\$487.08
PEPU2A	EXT. PAGE INTERFCE-INTRNL	\$182.86
PPTC	CONNECTOR-MODULAR	\$16.40
PPTC-25F	MODULAR TO DB25F ADAPTER	\$16.40
PTB400	WIRELESS TELEPHONE	\$442.80
PTB410	WIRELESS TELEPHONE W/VIB	\$478.06
PTB450	LINK PHONE W BACKLITE	\$556.78
PTC400	DUAL CHARGING STAND	\$67.24
PTE100	NETLINK E340 WIRELESS HS	\$269.78
PTE150	NetLink e340 TEL w/o G729	\$338.66
PTH100	NOISE CANCELING HEADSET	\$142.68
PTH160	340&640QUICK DISCONT CORD	\$13.94
PTH200	OVEREAR HEADSET	\$142.68
PTH300	Noise-Canceling Headset - Plantronics Supra Plus	\$112.34
PTN150	H340 NET LINK PHONE	\$451.00
PTO315	STRAP FOR CARRY CASE	\$6.56
PTO410	CLOTHING CLIP	\$13.94
PTO500	Clothing Clip with Lanyard for NetLink e340 handset	\$13.94
PTO520	SWIVEL CLIP E340 & H340	\$13.94
PTO650	BLACK CASE E340 & H340	\$29.52
PTO660	BLACK CASE &K E340&H340	\$29.52
PTO665	YELLOW CASE &K E340&H340	\$29.52
PTQ360	QUICK CHARGER	\$138.58
PTX150	NETLINK I640 WIRELESS HS	\$405.08
QPS100F	Power Supply for DCx100, DCx200, DSx100, NCC100, PTC400, PTQ360, and MOG600 - Mexico	\$9.02
QPS200F	Power Supply for Quad Chargers (GCX100, GCN100) - Mexico	\$14.76
R40S1A	LOCAL ISDN PS1 POWER SPLY	\$155.80
R48S1A	LOOP XTNRD-RSTU SUB ASSM.	\$53.30
RAM-2-1GB-MAS	MAS 1GB RAM (2 PIECES)	\$490.36
RAM-2-256MB-MAS	MAS 512MB RAM (2 PIECES)	\$128.74
RAM-2-512MB-MAS	MAS 1GB RAM (2 PIECES)	\$254.20
RBSU2A	BASIC RATE S/T INTERFACE	\$414.10
RBUS1A	BRI U INTF - 2 CKT SUB	\$254.20
RBUU1A	BRI U INTF - 2 CKT MAIN	\$451.00
RCC400	STD BASE STA	\$924.96
RCC410	LINK150 STD BASE STA	\$638.78
RCIS1A	CALLER ID SUBASSY 4LINES	\$164.00
RCIU2A	DK16E/424 INTF UNIT 4LINE	\$237.80
RCMS1A	CAMA TRUNK SUBASSEMBLY	\$233.70
RCO400	OUTDOOR BASE STA	\$1,278.38
RCO410	LINK150 OUTDOOR BASE STA	\$992.20
RDDU2A	4-CKT DID CO LINE INTF	\$401.80
RDSU1A	4 DKT/2 SLT INTER. UNIT	\$328.00
RDTU3A	T1/DS-1 INTERFACE UNIT	\$861.00
REMU1A	E&M INTRFC:WINK/IMMED (4)	\$582.20
RFDM1A	FDSP EXTERNAL MIC	\$102.50
RGLU3A	4-CKT GROUND LOOP CO INTF	\$336.20
RMCU1A	CAMA TRUNK INTERFACE UNIT	\$246.00
RPRI-CBL-KIT	CABLE FOR RPTU/CSU/HETWRK	\$61.50
RPSB2A	PWR STRIP BOX (1 AC CORD)	\$73.80
RPTU2A	PRI INTERACE PUBLIC/OSIG	\$1,353.00
RRCU1A	REMOTE CABINET FIBER INTF	\$1,213.60
RSTS1A	2 SLT ADD-ON TO RDSU	\$147.60
RUPTU2	FIRMWARE UPGR-KIT RPTU1	\$82.00
RWBF1A	WALL FXTUR BRKT PR(EXTRA)	\$9.84
SCA508	LINK150 8-PT M3 MCU ANLG	\$1,567.84

Part Number	Description	GSA Price
SCA516	LINK150 16-PT M3 MCU ANLG	\$2,138.56
SCD508	LINK150 8-PT M3 MCU UNIV	\$1,567.84
SCD516	LINK150 16-PT M3 MCU UNIV	\$2,138.56
SCN508	LINK150 8-PT M3 MCU NRTL	\$1,963.90
SCN516	LINK150 16-PT M3 MCU NRTL	\$2,496.08
SCS-MA-IM/R6-VA	STRATA-CS-R6-IN/MT-MANUAL	\$22.96
SCS-QC-SYSR6-VA	SCS-R6-QUICK-CARD-VA-10PK	\$8.20
SCS-QR-SYSR6-VA	SCS-R6-QUICK-GUIDE-SINGLE	\$4.92
SCS-UG-CLIR6-VA	STRATA-CS-R6-CLIENT-UG-VA	\$20.50
SD-512MB	512MB SECURE DIGITAL CARD	\$73.80
SES-128MB-D	MODEL-B-128MB-MEMORY-DIMM	\$553.50
SES-128MB-S	MODEL-A-128MB-MEMORY-SIMM	\$553.50
SES-48-PRO-SYS	SES 48 WIN2K PRO 4 PCI	\$3,378.40
SES-80-CPU-FAN	SPARE CPU FAN FOR SES80	\$28.70
SES-96R2-SYS	SES 96R2 WIN2K SVR 8 PCI	\$5,022.50
SES-A-CB	MODEL-A-MISC-CABLE-KIT	\$32.80
SES-A-FAN	MODEL-A-METALCASE-FAN	\$36.90
SES-A-MC	MODEL-A-METAL-CASE	\$660.10
SES-ANT-3000/50	ANTARES 3000/50	\$6,478.00
SES-A-PB	MODEL-A-PASSIVE-BACKPLANE	\$184.50
SES-A-PS	MODEL-A-POWER-SUPPLY	\$127.10
SES-A-SBC-200	MODEL-A-SBC-P-200MHZ	\$1,168.50
SES-B-CB	MODEL-B-MISC-CABLE-KIT	\$32.80
SES-B-MB	MODEL-B-MOTHERBRD-P-200	\$680.60
SES-B-MC	MODEL-B-METAL-CASE	\$209.10
SES-B-PS	MODEL-B-POWER-SUPPLY	\$90.20
SES-CPU-HSINK	MODEL-A/B-CPU-HEATSINK	\$36.90
SES-D120JCT-LS	D120JCT-LS 12 PORT BOARD	\$5,227.50
SES-D41JCT-LS	D41JCT-LS 4 PORT BOARD	\$2,050.00
SES-FG-ASR-AA	ASR-AUTO-ATT-FEATURE-GRP	\$1,230.00
SES-FG-FAX	SES-FEATURE-GROUP-FAX	\$1,640.00
SES-FG-TTS-ETI	ETI ELOQUENCE TTS 2CHANLS	\$1,321.84
SES-FG-UM	UNIFIED-MSGING-FEATUR-GRP	\$1,230.00
SES-GFAX-CP12SC	DIALOGIC-GAMMAFAX-12-CHNL	\$4,879.00
SES-GFAX-CP6SC	DIALOGIC-GAMMAFAX-6-CHANL	\$2,624.00
SES-HD-DWR	MODEL-A/B-HD-DRIVE-DRAWER	\$90.20
SES-HD-IDE	MODEL-A/B-HARD-DRIVE-IDE	\$397.70
SES-IDE-RAID	A8/RACK6-SVR-IDE-RAID-KIT	\$1,107.00
SES-MODEM-V90	MODEL-A/B-V90-MODEM-CARD	\$200.90
SES-MOUSE	MODEL-A/B-PS2-MOUSE	\$41.00
SES-RAID5 KIT-E	RAID 5 ADD ON SUBSYSTEM-E	\$7,851.50
SES-REMOTE-KIT	PCI-MODEM-AND-PCANYWHERE	\$295.20
SES-SG24+UP-SVR	UPG-KIT-SG24+-TO-SES-SVR	\$7,380.00
SES-SG24+UP-WKS	UP6-KIT-SG24-TO-SES-WKS	\$6,970.00
SES-SPANISH	Optional Spanish system voice prompts for Strategy ES/iES32/MAS	\$246.00
SES-SS-R46-PACK	SES REL 4.6 SW PACKAGE	\$45.10
SES-TAPE-DRIVE	BACK UP TAPE DRIVE 10GB	\$578.10
SES-UM-10-SEATS	SES UM 10 SEAT UPGRADE	\$286.18
SES-UM-1-SEAT	SINGLE SEAT UM UPGRADE	\$31.98
SES-UM-50-SEATS	UM-50-SEAT-UPGRADE	\$1,393.18
SES-UM-UNLIMIT	SES UM UNLIMITED SEAT UPG	\$4,100.00
SES-UP-ASR-AA-2	ASR-AUTO-ATTD-2CH-UPGRADE	\$820.00
SES-UP-PORT-96	MODEL-A/B-UPGRADE-96-PORT	\$1,230.00
SES-UP-TTS-ETI	ETI ELOQUENCE TTS 2CH UPG	\$1,321.84
SG-256MB-UP	IVP8/FLASH STORAGE UPGRAD	\$106.60
SG-D/160-CABLE	SG-R3-16PORT-CABLE-ONLY	\$139.40
SG-DK-2UP4	STRATAGY DK 2TO4 PORT UPG	\$820.00
SG-DK-4UP6	STRATAGY DK 4TO6 PORT UPG	\$1,066.00
SG-DK-6UP8	STRATAGY DK 6TO8 PORT UPG	\$1,148.00
SG-DL-P16	D/160SC-LS-STC-TA-16-PORT	\$6,970.00
SG-DL-P2	PROLINE-2V-STC-TA-2-PORTS	\$1,086.50

Part Number	Description	GSA Price
SG-DL-P4	DIALOG/4-STC-TA-4-PORTS	\$1,722.00
SG-F-2UP4	STRATAGY FLASH 2 TO 4 UPG	\$410.00
SG-F-P/S	SG FLASH POWER SUPPLY	\$45.10
SG-IVP8-2UP4	IVP8 2 TO 4 PORT UPGRADE	\$492.00
SG-IVP8-4UP6	INVP8 4 TO 6 PORT UPGRADE	\$574.00
SG-IVP8-6UP8	IVP8 6 TO 8 PORT UPGRADE	\$656.00
SG-IVP8-R2-2	STRATAGY IVP8 REV2 2 PORT	\$1,037.30
SG-IVP8-R2-2SYS	STRATAGY IVP8R2 2PORT KIT	\$1,037.30
SG-IVP8-R2-2UP4	IVP8 R2 2TO4 PORT UPGRADE	\$492.00
SG-IVP8-R2-4	STRATAGY IVP8 REV2 4 PORT	\$1,283.30
SG-IVP8-R2-4SYS	STRATAGY IVP8R2 4PORT KIT	\$1,283.30
SG-IVP8-R2-4UP6	IVP8 R2 4TO6 PORT UPGRADE	\$574.00
SG-IVP8-R2-6	STRATAGY IVP8 REV2 6 PORT	\$1,447.30
SG-IVP8-R2-6SYS	STRATAGY IVP8R2 6PORT KIT	\$1,447.30
SG-IVP8-R2-6UP8	IVP8 R2 6TO8 PORT UPGRADE	\$656.00
SG-IVP8-R2-8	STRATAGY IVP8 REV2 8 PORT	\$1,652.30
SG-IVP8-R2-8SYS	STRATAGY IVP8R2 8PORT KIT	\$1,652.30
SG-SPANISH	SPANISH PROMPTS SG-IVP8	\$246.00
SM0064MB	SMARTMEDIA 64MB PACKAGE	\$22.14
SMC2555W-AG2	802.11a/b/g Wireless AP	\$315.70
STG-CD-ALLIB-VC	STRATAGY-LIBRARY-CDROM-VC	\$8.20
STG-MA-ESALL-VC	STG-ES-ALL-IN/M-MANUAL-VC	\$41.00
STG-MA-FL/I8-VA	STRATGY-FLASH/IVP8-I&M-VA	\$41.00
STG-QR-ESALL-VB	STRATAGY-ES-ALL-QRG-60-PK	\$8.20
STG-QR-FL/I8-VA	STG-FLASH/IVP8-QRG-21-PCK	\$4.10
STG-UG-ESALL-VC	STATAGY-ESALL-R4.6-UG-VC	\$6.56
STG-UG-FL/I8-VA	STG-FLASH/IVP8-U-GUIDE-VA	\$6.56
SVP010	SVP SERVER 10 USERS	\$376.38
SVP020	SVP SERVER 20 USERS	\$751.94
SVP100	NETLINK SVP SERVER	\$1,294.78
SYS-512MB-RAM1	512MB RAM-SYSTEM 1	\$117.26
SYS-512MB-RAM23	512MB Random Access Memory Upgrade	\$117.26
SYS-CDROM-DRIVE	Spare CD/RW Drive	\$58.22
SYS-D4PCIUF	PCI 4 port card for Strategy and Strata ACD applications	\$718.32
SYS-D4PCIUS	D/4PCI 4P BOARD W/ASR	\$749.48
SYS-FAN-SYSTEM3	CHASSIS FAN FOR SYSTEM 3	\$82.82
SYS-FAXMODEM-1	MAS FAXMODEM BOARD 1PORT	\$110.70
SYS-IDE-HD	Spare IDE Hard drive	\$10,988.00
SYS-MB845-SYS2	SYSTEM 2-845 MOTHERBOARD	\$359.98
SYS-NIC	Network Interface card	\$88.56
SYS-PS-RDN-SYS3	Optional Dual Redundant 300W Power Supply	\$750.30
SYS-PS-SYSTEM-1	Spare Power Supply	\$40.18
SYS-PS-SYSTEM-2	Spare Power Supply	\$139.40
SYS-PS-SYSTEM-3	Spare Power Supply	\$147.60
SYS-PS-SYSTEM-4	SPARE POWER SUPPLY SYST 4	\$493.64
SYS-RAID1-SYS 2	RAID 1 kit Strategy ES48	\$735.54
SYS-RAID5-SYS34	RAID 5 kit for Strategy ES96R2	\$2,132.00
SYS-REMOTE-KIT	Remote maintenance kit for Strategy ES8	\$418.20
SYS-USB-MODEM	ZOOM 56K USB EXT MODEM	\$67.24
TGA116	NETLINK GWY 16PT ANALOG	\$2,824.08
TGD108	NETLINK 8-DIGITAL GATEWAY	\$2,086.08
TGD116	NETLINK GWY 16PT UNIV	\$2,820.80
TPS100F	Power Supply for TGx116, MOG7xx, and SVP100 - Mexico	\$32.80
VCS-CD-LIBRY-VA	VCS-ALL-DOC-LIBRARY	\$8.20
WIP5000E-A	SIP WIRELESS HANDSET W5K	\$304.22
WIP5KCASE	WIP5000 CARRYING CASE	\$9.84
WIP5KES-QC-VA	WIRELESS 5000 QUICK CARD	\$5.74
WTO100	Handset Hinge Clip	\$15.58
WTO101	Lanyard w/QuickDisconnect	\$4.92
WTO102	Coiled Lanyard w/Clip	\$4.92
WTO150	QuickRelease Clip, Swivel	\$15.58

Part Number	Description	GSA Price
WTO201	Belt Clip, Swivel	\$4.92
WTO202	Belt Clip, Ratchet	\$4.92
WTO310	Swivel Carry Case, Black	\$30.34
WTO315	Swivel Carry Case, Yellow	\$30.34
WTO320	Rugged Holster, Black	\$30.34